



## Dog Policy & Waiver for Mountaineer Lodge Lake Louise

Thank you for choosing to stay with us at Mountaineer Lodge Lake Louise with your dog(s). Our goal is to ensure a safe, comfortable, and enjoyable experience for all our guests, both human and canine.

For the safety and comfort of all guests, we kindly ask that all dog owners act responsibly and adhere to the following dog policies. By bringing your dog(s) to our hotel, you agree to the terms outlined below, which comply with industry standards, operators' legal obligations, and the requirements for service animals in Canada.

### Dog Policy Agreement

I, the undersigned, agree to the following conditions during my stay at Mountaineer Lodge Lake Louise:

1. **Pet Fee:**

I acknowledge that there is a \$30 (plus applicable taxes) fee for bringing my dog(s) into the room. This fee applies per animal.

2. **Maximum Number and Weight of Dogs:**

A maximum of 2 dogs, each weighing 40 kg (88 lbs) or less, are permitted per room.

3. **Leashing and Restraint:**

Dogs must be leashed or restrained at all times in public areas of the hotel or on hotel property.

4. **Restricted Areas:**

Dogs are not permitted in food and beverage areas, the pool, or fitness areas unless the dog is a certified service animal, as required by Canadian law.

5. **Waste Clean-Up:**

Guests are responsible for cleaning up after their dog(s) both inside the hotel and on the property grounds.

6. **Leaving Dogs Alone in the Room:**

If a dog is left alone in the room, I will provide contact information to the Front Desk. Dogs cannot be left unattended for more than 60 minutes.



**7. Excessive Noise:**

I agree to ensure that my dog(s) do not cause excessive noise. If any noise complaints are received at the Front Desk, I will take immediate action to address the issue, including removing the dog(s) from the room if necessary.

**8. Complaints and Damages:**

If there are persistent complaints related to my dog(s), I understand that Mountaineer Lodge reserves the right to charge me for the cost of one night's room rate and taxes for the surrounding guest room(s) that have lodged complaints.

**9. Liability and Indemnification:**

I agree to indemnify and hold harmless Mountaineer Lodge Lake Louise, its operators, owners, and affiliates from any liability or damages suffered as a result of my dog(s) during my stay.

**10. Personal Injury and Property Damage:**

I understand that I am fully responsible for any personal injuries or property damage caused by my dog(s).

**11. Damages Caused by Dog(s):**

I accept liability for any and all damages caused by my dog(s), including but not limited to damage from urine, feces, scratching, chewing, etc.

By signing below, I acknowledge and accept these terms as part of my stay at Mountaineer Lodge Lake Louise. I understand that failure to comply with these policies may result in additional charges or termination of my stay.

**Guest Name:** \_\_\_\_\_

**Dog(s) Name(s):** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

This policy is in place to ensure that all guests, including those with dogs, have a pleasant and safe experience during their stay. Please let us know if you have any questions or need assistance during your visit.